

## **EXHIBIT 4**

Date	Time	User	ID	CCH
01/07/11	13:26	SYSTEM	NC	
01/07/11	13:26	LS77520		
01/04/11	13:18	AUTODIAL	CAH3	
01/04/11	09:56	AUTODIAL	CAH5	
01/04/11	09:55	AUTODIAL	CAOP	
01/04/11	09:54	AUTODIAL	CAOP	
01/03/11	20:15	AUTODIAL	CAH5	
01/03/11	20:13	AUTODIAL	CAOP	
01/03/11	19:04	AUTODIAL	CAH5	
01/03/11	17:33	AUTODIAL	CAH5	
01/03/11	10:47	AUTODIAL	CAH5	
01/03/11	10:47	AUTODIAL	CAOP	
01/03/11	10:46	AUTODIAL	CAOP	
01/03/11	08:53	AUTODIAL	CAH5	
01/03/11	08:53	AUTODIAL	CAOP	
01/03/11	08:52	AUTODIAL	CAOP	
01/02/11	14:49	SYSTEM	NC	
01/02/11	14:49	KEPI552	CAHT	
01/02/11	14:48	AUTODIAL	CAOP	
01/02/11	11:39	AUTODIAL	CAH5	
01/02/11	11:39	AUTODIAL	CAOP	
01/02/11	11:38	AUTODIAL	CAOP	
01/02/11	08:48	AUTODIAL	CAH5	
01/02/11	08:47	AUTODIAL	CAOP	
01/02/11	08:46	AUTODIAL	CAOP	
01/01/11	16:49	AUTODIAL	CAH5	
01/01/11	16:48	AUTODIAL	CAOP	
01/01/11	16:47	AUTODIAL	CAOP	
12/31/10	17:20	SYSTEM	NC	
12/31/10	17:19	AUTODIAL	CAOP	
12/31/10	10:20	AUTODIAL	CAH5	
12/31/10	09:14	AUTODIAL	CAH5	
12/31/10	09:13	AUTODIAL	CAOP	
12/31/10	09:12	AUTODIAL	CAOP	
12/31/10	08:17	KEPI207	CAHT	
12/31/10	08:16	AUTODIAL	CAOP	
12/31/10	08:15	AUTODIAL	CAOP	
12/28/10	10:24	AUTODIAL	CAH3	
12/28/10	10:23	AUTODIAL	CAOP	
12/28/10	10:22	AUTODIAL	CAOP	
12/27/10	18:15	AUTODIAL	CAH5	
12/27/10	18:14	AUTODIAL	CAOP	
12/27/10	18:13	AUTODIAL	CAOP	
12/27/10	10:27	AUTODIAL	CAH5	
12/27/10	10:26	AUTODIAL	CAOP	
12/27/10	10:25	AUTODIAL	CAOP	
12/26/10	13:14	AUTODIAL	CAH5	
12/26/10	13:13	AUTODIAL	CAOP	
12/26/10	13:12	AUTODIAL	CAOP	
12/24/10	10:24	AUTODIAL	CAH5	
12/24/10	10:24	AUTODIAL	CAOP	
12/24/10	09:44	AUTODIAL	CAH5	
12/24/10	08:46	AUTODIAL	CAH5	

The screenshot displays a software application window with a title bar at the top. The title bar contains the text "Customer Service [Ver: 3.5.0.4] Processed / Current Accounts : 3 / 1" on the left and "ADENT 01/07/2011" on the right. Below the title bar is a menu bar with options: "File", "Edit", "View", "Tools", "Window", and "Help".

The main content area is divided into several sections:

- Top Section:** Contains the text "Brylane Home Phone Call" and "Account Type: Retail Consumer".
- Customer Profile Panel:** Located on the left, it has a tabbed interface with "Customer Profile" selected. It displays a list of items, each with a small icon and a text label, followed by a large text area containing redacted information.
- Status/Notice List Panel:** Located on the right, it has a tabbed interface with "Status/Notice List" selected. It displays a list of items, each with a small icon and a text label, followed by a large text area containing redacted information.
- Notes Panel:** Located at the bottom left, it has a tabbed interface with "Notes" selected. It displays a large text area containing redacted information.

The status bar at the bottom of the window contains various icons and text, including "File", "Edit", "View", "Tools", "Window", and "Help".

Customer Service [Ver: 3.5.04] Processed / Current Accounts: 3 / 1 ADENT 01/07/2011

Brylane Home Phone Call Account Type: Retail Consumer

Customer Profile

[Redacted]

Credit Plan Summary

Plan Name	Plan Type	Plan Status	Plan Description
Plan 1	Plan 1	Plan 1	Plan 1
Plan 2	Plan 2	Plan 2	Plan 2
Plan 3	Plan 3	Plan 3	Plan 3
Plan 4	Plan 4	Plan 4	Plan 4
Plan 5	Plan 5	Plan 5	Plan 5
Plan 6	Plan 6	Plan 6	Plan 6
Plan 7	Plan 7	Plan 7	Plan 7
Plan 8	Plan 8	Plan 8	Plan 8
Plan 9	Plan 9	Plan 9	Plan 9
Plan 10	Plan 10	Plan 10	Plan 10

[Redacted]





Customer Service [Ver. 3.5.04] Processed / Current Accounts : 3 / 1 ADENT 01/07/2011

180-619-947 Brylane Home Phone Call Account Type: Retail Consumer

Customer Profile

Account Characteristics

Product	Value	Product	Value
Account Number		Account Number	
Product Code		Product Code	
Product Name		Product Name	
Product Description		Product Description	
Product Category		Product Category	
Product Subcategory		Product Subcategory	
Product Brand		Product Brand	
Product Manufacturer		Product Manufacturer	
Product Model		Product Model	
Product Color		Product Color	
Product Size		Product Size	
Product Weight		Product Weight	
Product Dimensions		Product Dimensions	
Product Price		Product Price	
Product Cost		Product Cost	
Product Margin		Product Margin	
Product Status		Product Status	
Product Location		Product Location	
Product Availability		Product Availability	
Product Lead Time		Product Lead Time	
Product Inventory		Product Inventory	
Product Order		Product Order	
Product Ship Date		Product Ship Date	
Product Ship Method		Product Ship Method	
Product Ship Address		Product Ship Address	
Product Ship City		Product Ship City	
Product Ship State		Product Ship State	
Product Ship Zip		Product Ship Zip	
Product Ship Country		Product Ship Country	
Product Ship Region		Product Ship Region	
Product Ship Zone		Product Ship Zone	
Product Ship Street		Product Ship Street	
Product Ship Apt		Product Ship Apt	
Product Ship Box		Product Ship Box	
Product Ship PO		Product Ship PO	
Product Ship Other		Product Ship Other	
Product Ship Contact		Product Ship Contact	
Product Ship Title		Product Ship Title	
Product Ship Email		Product Ship Email	
Product Ship Phone		Product Ship Phone	
Product Ship Fax		Product Ship Fax	
Product Ship Mobile		Product Ship Mobile	
Product Ship Pager		Product Ship Pager	
Product Ship Telex		Product Ship Telex	
Product Ship Cable		Product Ship Cable	
Product Ship Satellite		Product Ship Satellite	
Product Ship Other		Product Ship Other	

Notes

Product Name

Product Description

Product Category

Product Subcategory

Product Brand

Product Manufacturer

Product Model

Product Color

Product Size

Product Weight

Product Dimensions

Product Price

Product Cost

Product Margin

Product Status

Product Location

Product Availability

Product Lead Time

Product Inventory

Product Order

Product Ship Date

Product Ship Method

Product Ship Address

Product Ship City

Product Ship State

Product Ship Zip

Product Ship Country

Product Ship Region

Product Ship Zone

Product Ship Street

Product Ship Apt

Product Ship Box

Product Ship PO

Product Ship Other

Product Ship Contact

Product Ship Title

Product Ship Email

Product Ship Phone

Product Ship Fax

Product Ship Mobile

Product Ship Pager

Product Ship Telex

Product Ship Cable

Product Ship Satellite

Product Ship Other